Serving Older Adults through CalAIM

Beau Hennemann
RVP, Local Engagement and Plan Performance
Anthem has been helping Medi-Cal families since 1994. We serve over 1.4M members throughout 29 counties.
Enhanced Care Management

- Mandatory populations implemented in HHP/WPC counties Jan 2022 and Statewide by July 2022
- All target populations implemented statewide by July 2023
- Focus on face-to-face intensive CM/CHW intervention
- Care provided by FQHCs, CBOs, County Health Organizations, Hospitals, BH Providers, etc.
- 4,500 members grandfathered in on January 1.
- Over 7,400 total members served
- 90+ contracted providers
Community Supports

- Implemented statewide in January 2022
- New services can be added every six months
- Goal is to build capacity to fully integrate into LTSS in 2027
- 1,400 HHP/WPC enrollees grandfathered in on January 1st
- Over 7,500 Authorizations YTD
- 107 providers in network

SNF Transition Services
- RCFE, ARF, Board and Care
- Transition CM services
- Housing Navigation
- Housing Deposits
- Housing Tenancy and Sustaining Services
- Short Term Post Hospitalization Housing
- Recuperative Care
- Day Habilitation Programs
- Non-IHSS Personal Care/Homemaker Services
- Home Modifications
- Meals/Medically Tailored Meals
- Sobering Centers
- Respite (for caregivers)
- Asthma Remediation
MLTSS Expansion and Duals Integration

- **Statewide expansion for LTSS/LTC**
  - Jan 2023

- **Inclusion of ICF/DD & pediatric subacute populations under LTC**
  - July 2023

- **Cal MediConnect ends**
  - Jan 2023

- **Aligned D-SNP models launched**
  - Jan 2023

- **Full LTSS integration 2027 (CS carve-in)**

- **NCQA LTSS Distinction requirement 2027**

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- By 2025, MCPs must have a Medicare D-SNP product in all Medi-Cal Counties
  - New models of care must be implemented to integrate Medicare and Medi-Cal services for duals
  - Voluntary aligned enrollment begins in CCI counties January 2023
  - Voluntary aligned enrollment begins in Non-CCI counties no later than 2025
  - ECM benefits are not available for members enrolled in an Aligned D-SNP
  - Community Supports are available for all populations
The 2021-22 California State Budget allocated
• $300 million for plan incentives from January to June 2022
• $600 million from July 2022 to June 2023
• $600 million from July 2023 to June 2024.

DHCS Priority Areas:

<table>
<thead>
<tr>
<th>Delivery System Infrastructure</th>
<th>ECM Provider Capacity Building</th>
<th>CS Provider Capacity Building &amp; MCP Take-Up</th>
<th>Quality</th>
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</thead>
<tbody>
<tr>
<td>Fund core MCP, ECM and CS Provider HIT and data exchange infrastructure required for ECM and CS</td>
<td>Fund ECM workforce, training, TA, workflow development, operational requirements and oversight</td>
<td>Fund CS training, TA, workflow development, operational requirements, take-up and oversight</td>
<td>Fund reporting of baseline data collection to inform quality outcome measures to be collected in future program years</td>
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Anthem Blue Cross Funding Priorities

One Time Capacity Support for ECM and CS providers

- Data infrastructure needs that align with ECM/CS requirements
- Billing/reporting assistance and development
- Staffing costs to support initial and growth capacity that aligns with Anthem’s Network needs (i.e., Geography, Cultural, PoF-specific, etc.)
- Training and other staff development/retention activities
- Health equity and health disparities around specific communities of focus

Support County/Community infrastructure development

- CS Service model/program development
- Development and maintenance of HIE/HIT technology or community-based EHR
- Community-based training forums
- Consulting/Program planning costs that focus on broad engagement across all stakeholders
- Service model/program development to support Jail Re-Entry, Child Services PoF integration

ECM Provider Value Based Incentive Measures

- Enrollment into ECM
- Completed Assessments and Care Plans
- Accurate and timely billing and encounter submissions
- Accurate and timely reporting
- Audits
- Capacity growth