In January 2020, the U.S. Department of Health and Human Services declared a public health emergency (PHE) in response to the outbreak of COVID-19.

Families First Coronavirus Response Act Continuous Coverage Requirement

The U.S. Department of Health and Human Services renewed the COVID-19 PHE through January 2023
Resuming Normal Business Operations

» When the PHE ends, counties will process annual renewals on the beneficiaries next normally scheduled annual renewal date.

» Counties will follow normal business processes when completing post-PHE renewals

» Continuous Coverage for Young Adults
  » DHCS will continue to cover individuals who enrolled as part of the young adult expansion policy, and who have aged out or will age out of state-funded full scope Medi-Cal as a result of turning 26 years old from March 2020 through December 2023. This group would most likely transition to restricted scope Medi-Cal once Medi-Cal renewals resume after the COVID-19 PHE ends.
Resuming Normal Business Operations

County PHE Unwinding Toolkit

» DHCS released a County COVID-19 PHE Unwinding Readiness Toolkit and corresponding Medi-Cal Eligibility Division Information Letter to counties. The County COVID-19 PHE Unwinding Readiness Toolkit is designed to help counties assess readiness in the three key areas of high impact:

» Organization and staffing
» Staff training for all levels of staff who perform or supervise Medi-Cal related case activities
» Lobby management, call center guidance, and outreach strategies
Renewal Periods
This page highlights the timeline for each renewal period. As an example, if the PHE were to end in January 2023*, the DHCS renewal period would begin in February 2023. The 12th month of eligibility would be the March 2024 renewal with activities beginning in December 2023 and ending within the required 14-month period.

Example: County administrative renewal processes will begin in February 2023 for an individual with a renewal month of April 2023.

*PHE end date is to be determined at this time.
DHCS Coverage Ambassadors

» The COVID-19 PHE will end soon and millions of Medi-Cal beneficiaries may lose their coverage.

» **Top Goal of DHCS:** Minimize beneficiary burden and promote continuity of coverage for our beneficiaries.

» **How you can help:**
  » Become a **DHCS Coverage Ambassador**
  » Download the Outreach Toolkit on the [DHCS Coverage Ambassador webpage](#)
  » [Join the DHCS Coverage Ambassador mailing list](#) to receive updated toolkits as they become available
DHCS Coverage Ambassadors

- **Phase One: Encourage Beneficiaries to Update Contact Information**
  - Launch immediately
  - Multi-channel communication campaign to encourage beneficiaries to update contact information with county offices.
    » Flyers in provider/clinic offices, social media, call scripts, website banners

- **Phase Two: Watch for Renewal Packets in the mail. Remember to update your contact information!**
  - Launch 60 days prior to COVID-19 PHE termination.
  - Remind beneficiaries to watch for renewal packets in the mail and update contact information with county office if they have not done so yet.
COVID-19 PHE Communications and Outreach Campaign

» Budget Act of 2022 appropriated $25 million to DHCS to seek a communications/advertising vendor to implement a broad and targeted education and outreach communications campaign for Medi-Cal beneficiaries during and after the end of the COVID-19 PHE.

» Anticipated launch in November 2022 with vendor onboard.