

# COVID PHE Unwinding: Preventing Coverage Disruptions

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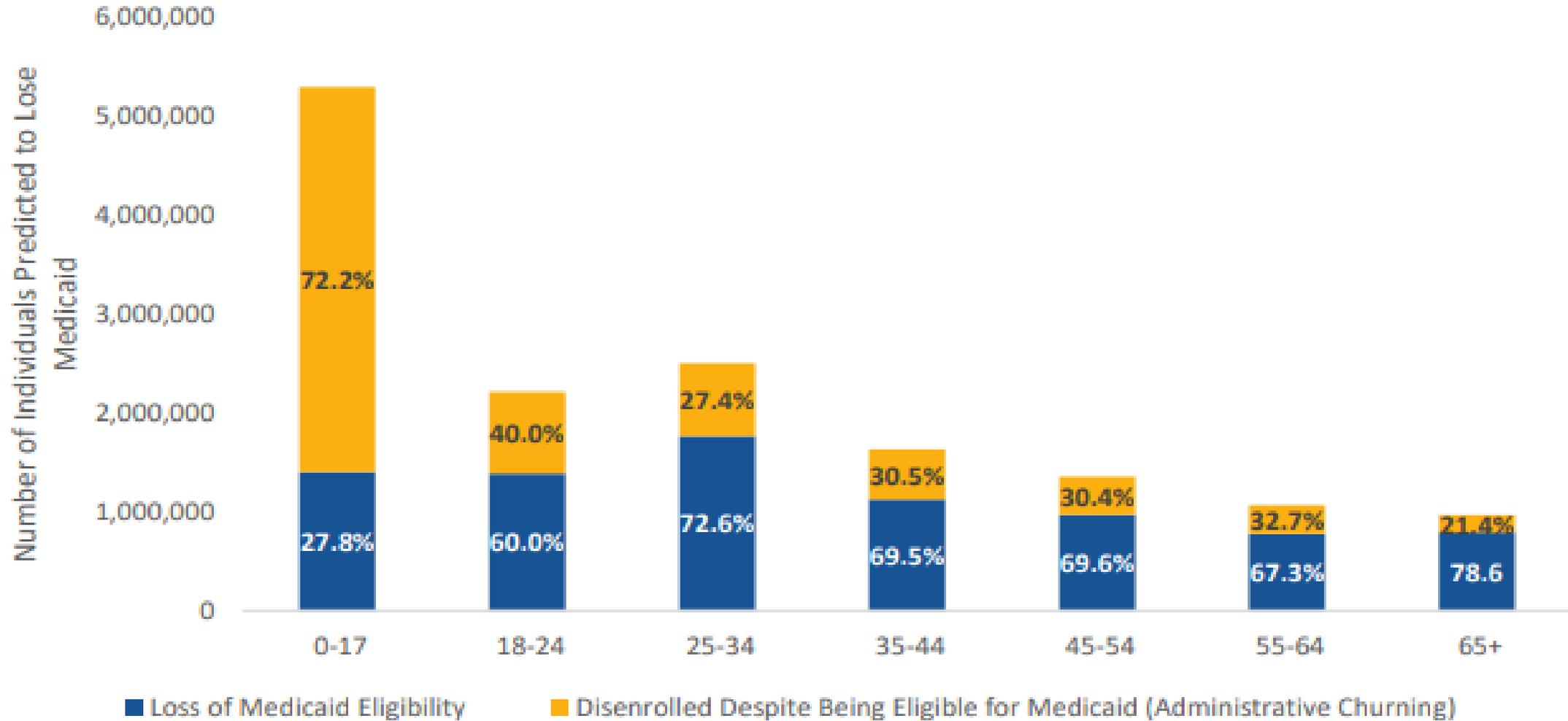
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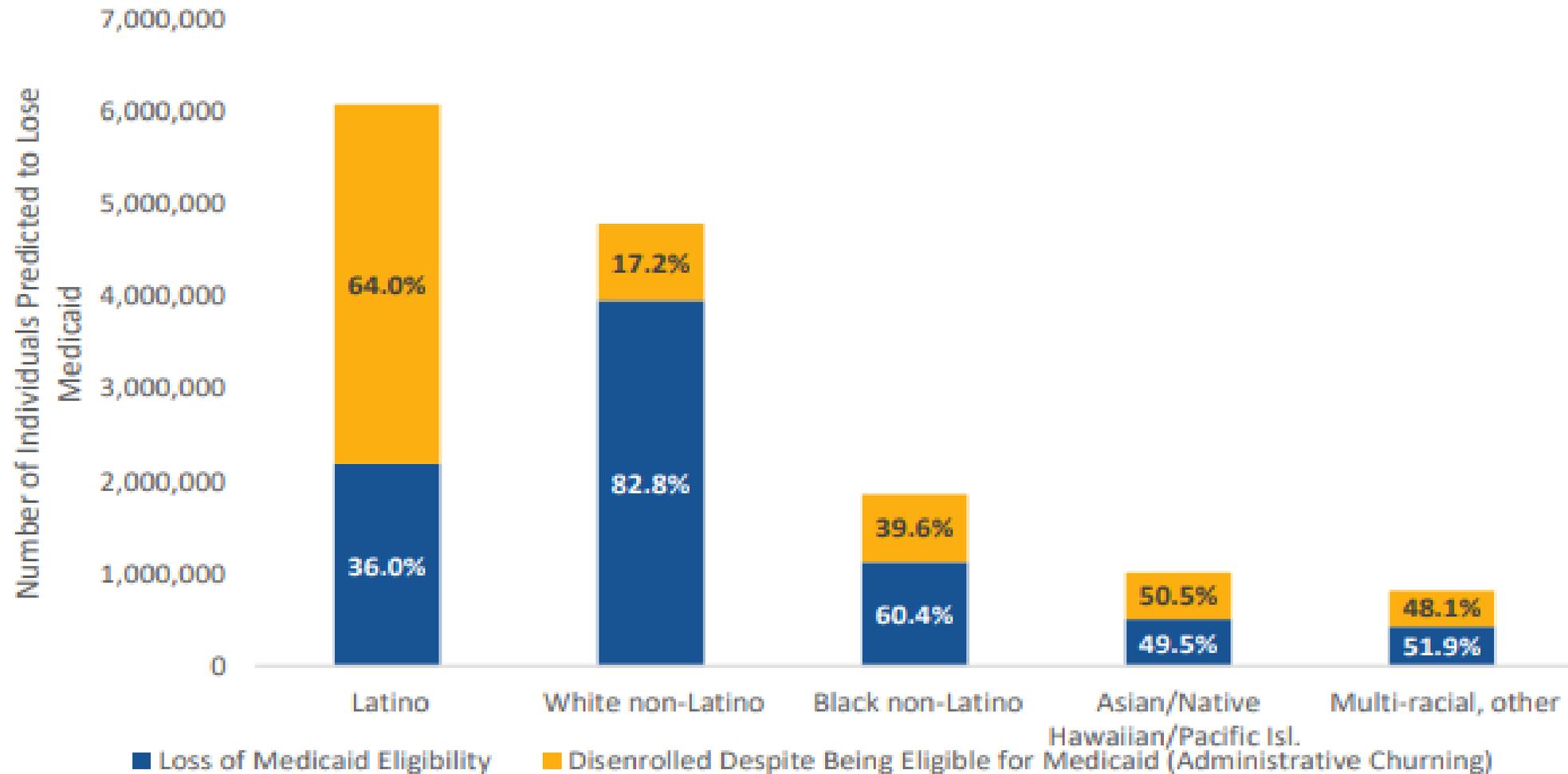
# Projected Enrollment Impact of PHE Unwinding

**Figure 3. Predicted Medicaid Coverage Loss Due to Eligibility Loss versus Administrative Churning, by Age**



Source: The HHS Office of the Assistant Secretary for Planning and Evaluation (ASPE)

**Figure 4. Predicted Medicaid Coverage Loss Due to Eligibility Loss versus Administrative Churning, by Race and Ethnicity**



Source: The HHS Office of the Assistant Secretary for Planning and Evaluation (ASPE)

Action You Can Take Now

# What Can You Do Now?

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- Sign-up to be a DHCS [Coverage Ambassador!](#)
- Remind beneficiaries they have Medi-Cal [now](#)
- Advise beneficiaries to update their contact information
  - [Mailing address, phone number, email, etc.](#)
- Help beneficiaries report changes
  - [Even if beneficiaries can't turn in paperwork, call the county!](#)
  - [Create an online account](#)
- Contact your county to collaborate on their County COVID-19 PHE Unwinding Readiness Plan

# What Can You Do When the COVID-19 PHE Ends?

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- Advise beneficiaries to watch their mail
  - Yellow renewal envelopes!
- Connect beneficiaries with individuals who can help them:
  - Get back on Medi-Cal
  - Transition to other coverage (*i.e.* Covered California)
  - Understand their rights
- Continue to educate your communities & lift up issues/concerns



# Available Assistance

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- Health Consumer Alliance – 888-804-3536
  - <https://healthconsumer.org/>
  - Free legal assistance to help people who are struggling to get or maintain health coverage & resolve problems with their health plans
- Navigators/Enrollment Assisters
  - <https://www.dhcs.ca.gov/services/medical/eligibility/Pages/NavigatorsProject.aspx>

# Keep Building a Network of Helpers

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- Who can help inform Medi-Cal beneficiaries about the PHE unwinding & steps to take once it ends?
  - Advocates
  - Community-based organizations
  - Family-led organizations
  - Promotoras/community health workers
  - Physicians & clinics
  - Pharmacists
  - Schools
  - Faith-based organizations
  - Managed Care Plans

# Resources

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- NHeLP COVID-19 PHE Unwinding Medicaid Eligibility Page
  - <https://healthlaw.org/covid-19-public-health-emergency-unwinding-medicaid-eligibility/>
- NHeLP Unwinding the COVID-19 PHE: Checklist for Redeterminations
  - <https://healthlaw.org/resource/unwinding-the-covid-19-public-health-emergency-checklist-for-redeterminations/>
- [Health Consumer Alliance](#) – 1-888-804-3536 (free legal assistance)
- Georgetown CCF 50-State Unwinding Tracker
  - <https://ccf.georgetown.edu/2022/09/06/state-unwinding-tracker/>
- DHCS COVID-19 PHE Unwinding Resources
  - <https://www.dhcs.ca.gov/toolkits/Pages/PHE-Outreach-Toolkit.aspx>
- DHCS Medi-Cal COVID-19 PHE Operational Unwinding Plan
  - <https://www.dhcs.ca.gov/Documents/PHE-UOP/Medi-Cal-COVID-19-PHE-Unwinding-Plan.pdf>

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