



Monday, February 24, 2020
PRE-CONFERENCE

Coordinating Care and Services to Meet Client Needs

12:30 – 12:45 PM WELCOME AND INTRODUCTION

12:45 – 2:00 PM **Coordinating Care and Services for Children**

One in five U.S. families have a child with a special health care need. All children need access to age-appropriate immunizations, regular preventive care, and professional treatment for acute illnesses and injuries. Children and youth with special health care needs and their families often need services from multiple systems – health care, public health, education, behavioral health, and social services. For many families, navigating multiple federal, state, and local programs can be extremely challenging. What programs are currently focused on care coordination for California children and their families? What are key challenges and best practices in ensuring children receive effective, timely, and quality health care?

SPEAKERS

- **Abbi Coursole** – Senior Attorney, National Health Law Program
- **Sarah Crow, MPP** – Managing Director, First 5 Center for Children's Policy
- **Ann-Louise Kuhns** – President and CEO, California Children's Hospital Association
- **Tracy Macdonald Mendez, MPH, MPP** – Executive Director, California School-Based Health Alliance

MODERATOR

- **Deborah Kelch** – Executive Director, Insure the Uninsured Project

2:00 – 2:10 PM BREAK



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2:10 – 3:25 PM Meeting Clients Where They Are: Best Practices in Care Coordination

In 2019, stakeholders attended ITUP workgroups across the state to share local challenges and best practices, as well as policy barriers and solutions, with the goal of meeting clients “where they are” in communities. Attendees focused on improving communications and collaboration among service providers, solving data sharing challenges, and engaging clients through care coordination, especially those with multiple, chronic health and social conditions. What effective care coordination strategies are being implemented by counties, health plans, and community providers? What are the unique needs of individuals with multiple health conditions experiencing health and behavioral health challenges and homelessness?

SPEAKERS

- **Emily Chung, MPH** – Public Health Manager, County of Santa Cruz Health Services Agency
- **Karen G. Hansberger, MD** – Chief Medical Officer, Inland Empire Health Plan
- **Amber Middleton, MSW** – Director of Intensive Case Management Services, Shasta Community Health Center
- **Nadereh Pourat, PhD** – Associate Director, UCLA Center for Health Policy Research
- **Cary Sanders, MPP** – Senior Policy Director, California Pan-Ethnic Health Network

MODERATOR

- **Deborah Kelch** – Executive Director, Insure the Uninsured Project

3:25 – 3:30 PM WRAP-UP

Spirit of ITUP Annual Networking Dinner

5:45 – 6:45 PM NETWORKING RECEPTION

6:45 – 9:00 PM DINNER - Honoring Deborah Kelch, Retiring ITUP Executive Director

FEATURED SPEAKER: Senator Holly J. Mitchell (D - Los Angeles)
Chair, Senate Budget and Fiscal Review Committee

SPIRIT OF ITUP AWARD - Burt Margolin, President, Margolin Group

