

At the Center for Care Innovations we ...



Inspire innovation mindsets



Cultivate & share best practices



Build networks

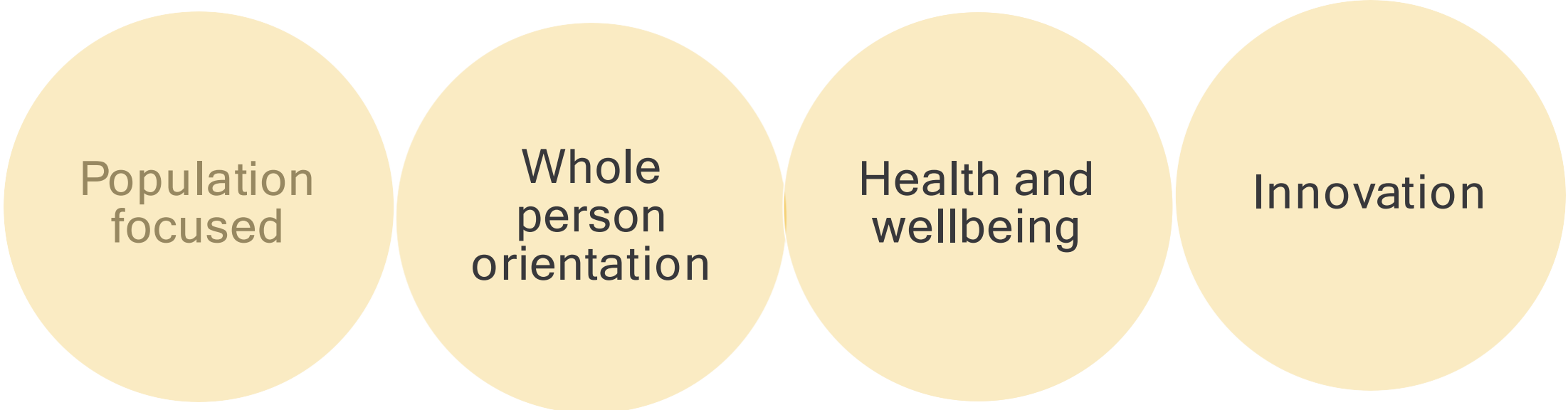


Enrich skills

in Four Areas:

- Community-Centered Care
- Population Management
- Technology Solutions
- Innovation + Design Thinking

Transition to Value Based Payment – Mindsets



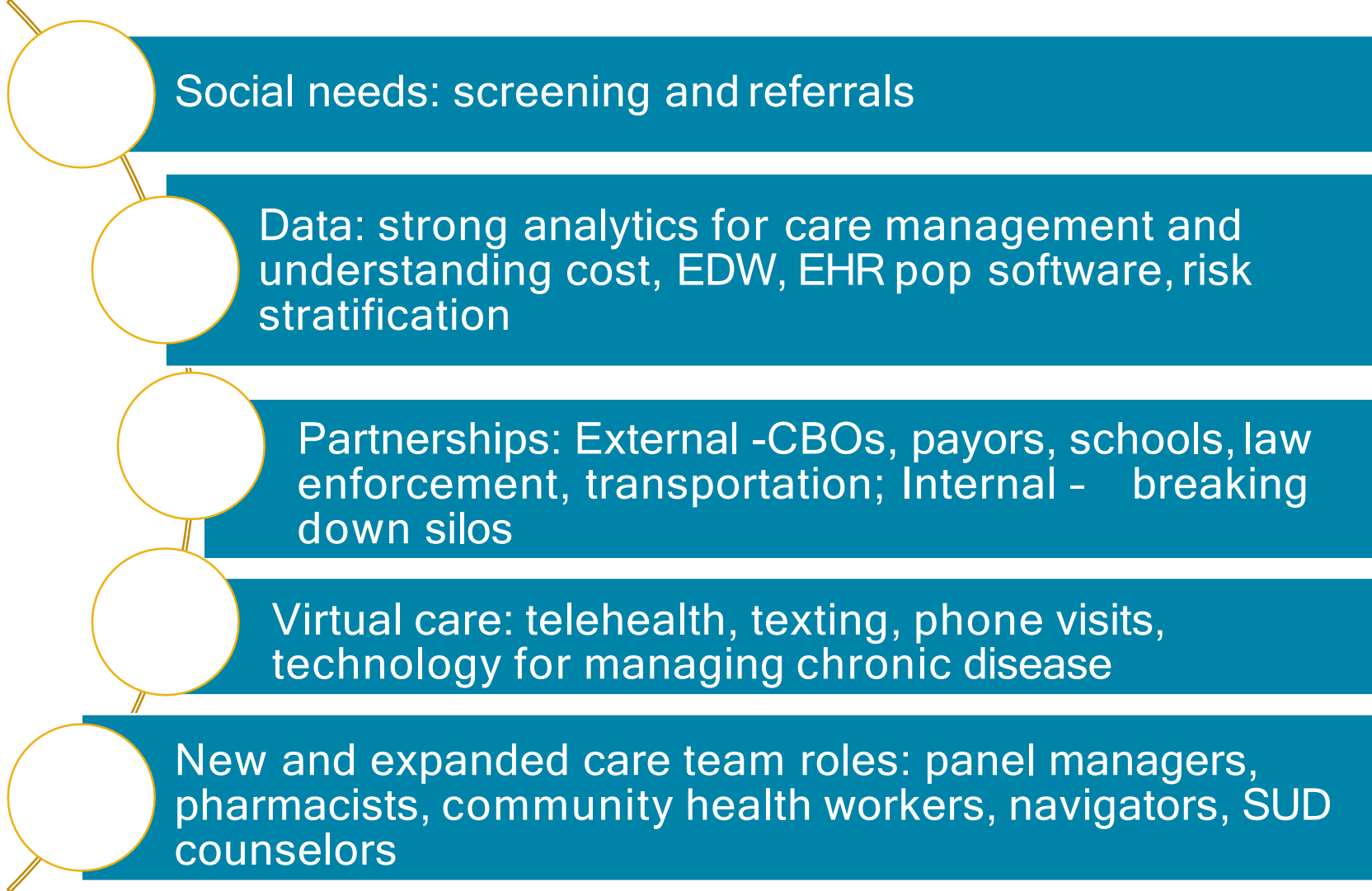
Population
focused

Whole
person
orientation

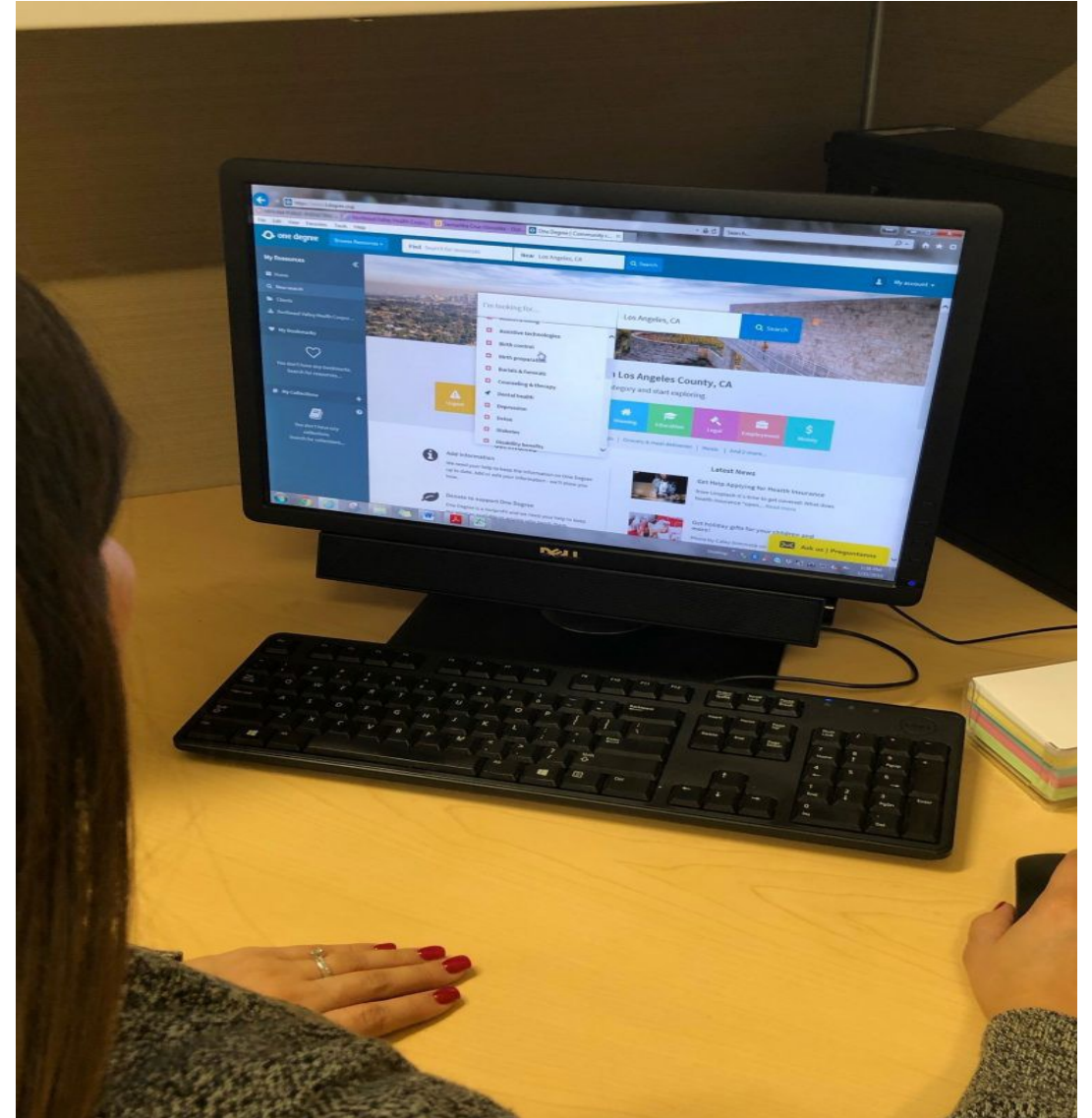
Health and
wellbeing

Innovation

Transition to VBP: Actions



Social Needs



Data

INCENTIVE - Hypertension Control

Measurement period: August 1, 2017—July 31, 2018



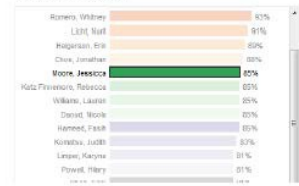
Compliance trend



Compliance by Location



Compliance by Provider



Measure Results

Displaying 9 of 9 results **Export** **All Patients** **Compliant Patients** **Non-Compliant Patients** **Excluded Patients**

Measure	Start Date	End Date	Patient Name	MRN	Risk Score	DOB	Provider Name	Location	Maxmt Value	Numerator
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Acosta, Arlene Elizabeth	114448	3.0	1950-07-26	Moore, Jessica	Petaluma Health Center	144/90	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Alonso, Antonio	114449	4.0	1950-08-05	Moore, Jessica	Petaluma Health Center	145/72	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Alonso, Carlos	114450	3.0	1961-07-13	Moore, Jessica	Petaluma Health Center	140/81	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Burke, Catherine Renee	114451	5.0	1964-08-06	Moore, Jessica	Petaluma Health Center	140/72	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Carroll, Michael	114452	1.0	1950-09-18	Moore, Jessica	Petaluma Health Center	152/93	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Colwell, Karen	114453	4.5	1966-07-30	Moore, Jessica	Petaluma Health Center	160/87	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Costello, Robert	114454	5.0	1955-05-08	Moore, Jessica	Petaluma Health Center	153/96	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Harmon, Michael	114455	2.5	1960-06-03	Moore, Jessica	Petaluma Health Center	132/90	N
INCENTIVE - Hypertension Control	08/01/2017	07/31/2018	Heenan, Eric	114456	2.0	1963-07-04	Moore, Jessica	Petaluma Health Center	141/83	N

Chronic Conditions

Pediatrics

Wellness Exams

Registry Recalls (Manual from eCW)	eCW Campaigns (Automated Recalls)	Outbound Phone Calls (by Staff)
Hypertension—Not Seen in the Last 6 Months Quarterly	Hypertension—BP not controlled at last Office Visit Quarterly	Hypertension—Team recalls for last BP not controlled (every 2 mo)
Diabetes—not seen in the last 3 months Every 2 mo	Diabetes—no A1c in the last 12 months	Diabetes—Team recalls for A1c >9 (every 2 mo), QIP recalls for eye exams & nephropathy screening
Heart Disease—not seen in the last 6 months Quarterly		UDS Recalls for CAD/IVD on an aspirin (Annually)
Asthma—not seen in the last 6 months Every 2 mo		Coumadin—Team patients with last INR out of range or overdue (Ongoing)
COPD—not seen in the last 6 months Quarterly		QIP—Monitoring Persistent Medications (pts taking ACE/ARB/Diuretic and are due for CMP)
	Well Child, 2-18 years—not seen in the last 1 year QIP Custom Campaign—3-6 years due for WCC	
	Well Child, 2-20mo—not seen in the last 3 months Monthly	Well Child Reminders, 2, 4, 6, 9, 12, 15, 18 mo Reminds 1 mo before
	Cervical CA Screening—45-64 years with no pap in the last 3 years (Quarterly)	Cervical CA Screening—21-45 years with no pap in the last 3 years
		QIP—Patients due for a pap smear
	Breast CA/Well Woman Exam—50-69 years with no mammo in the last 2 years	Medicare Annual Wellness Exam
	Colorectal Test Reminder—insure test ordered in the last 3 weeks but not returned (Weekly)	Colorectal CA Custom Campaign—pts 50-75 with an insure test in the past and now due
		Colorectal CA—pts 50-75 years with no insure test in the last 1 year (Ongoing MA recalls)
	Flu Shots Available (6mo and up)	2-23 months, overdue for a Dtap
	Proposed: 6mo-8 years, 2nd flu shot due	16-23 months, overdue for any childhood vaccines

Behavioral Risk Score

Social Risk Score

Clinical Risk Score

Cost/
Utilization Risk Score

1 Overarching Risk Score

Virtual Care

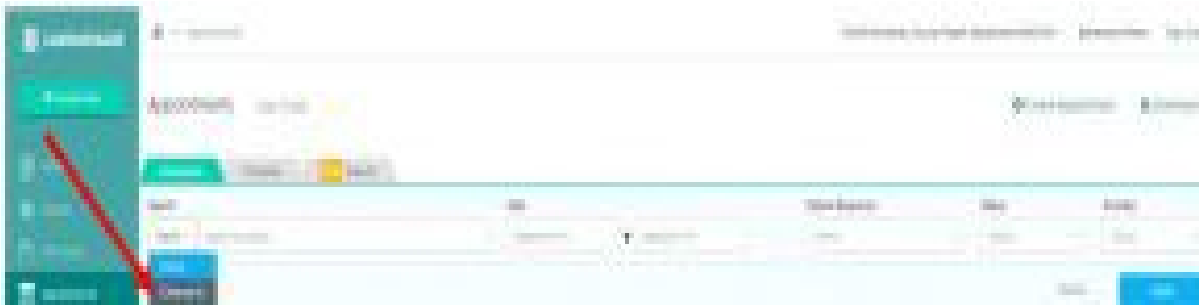
CareMap Quick Guide

Interface LIVE DATE 08/28/2018

How to delete an appointment:

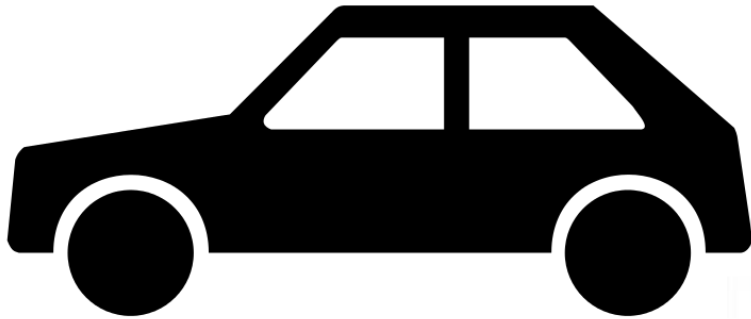
From the Appointments link select the Reminders tab > click on the drop-down menu under Name and select External ID

Under patient MMR#, appointment date and click Apply



Collaboration & Partnerships

**CA
BRIDGE**
TREATMENT STARTS **HERE**



**LET FOOD BE THY MEDICINE
LET MEDICINE BE THY FOOD**

HIPPOCRATES



New and Expanded Team Roles

People with lived experience

Patient Navigators

Community Health Workers

Behavioral Health Consultants

Panel managers

Expanded roles for nurses and non clinical staff

- Case management
- Integrated behavioral health (mild/moderate, SUD & MH)
- Care coordination
- Planned care and outreach functions

