

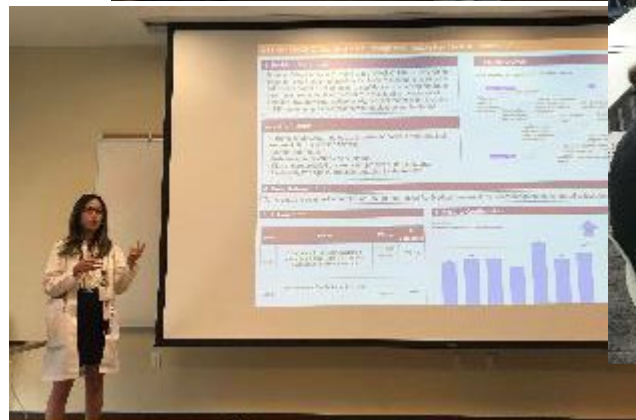


Workforce Needs of a Transformed Health Care System

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An Engaged Pipeline

- Health Academies
- Medical Schools
- Residency Programs
 - Local roots
 - Mission fit
 - Social justice
 - Continuity experience



Health Coach Program



- College and post-bac volunteers

- Trained in chronic disease and motivational interviewing

- Support patients with self-management goals

- Offload provider versus novel function



Whole Person Health Score

- Quantifies health holistically
- 28-question assessment
- Actionable 6-letter score empowers patients
- Encourages holistic and strategic care

Whole Person Health Score Summary

Assessment Last Completed: 10/7/2019 2:37 PM

C	R	A	O	M	P
Physical Health	Emotional Health	Resource Utilization	Socioeconomics	Ownership	Nutrition and Lifestyle

A-F	Good. Little opportunity for improvement (no referral needed).
G-O	Fair. This is an area of health that is likely impacting your overall well-being. Consider seeking additional support or help (referral needed).
P-Z	Needs Improvement. This is an area of health that is already impacting your overall well-being and needs immediate or continued attention (referral needed).

Follow-up / Referral Recommendations:

- Emotional Health: Clinical Therapist or Psychologist
- Socioeconomics: Social Work or Social Services
- Ownership: Health Coach or Dietitian
- Nutrition and Lifestyle: Dietitian or Substance Abuse Counselor

Depression → -7 to -20 yrs

Education → -7 to +9 yrs

Poor Finances → -8 yrs

Occupation → -3 to +4 yrs

Homelessness → -12 to -25 yrs

Religion → +4 to +14 yrs

Social Support → +2 to +30 yrs

Self-monitoring of health → +12 yrs

Behavioral Health Integration



- Unmet need
- Impact on staff satisfaction
- Co-location \neq integration
- Continued BH shortage
- Tiering: the good and the bad