

The Workforce Needs of a Transformed Health Care System

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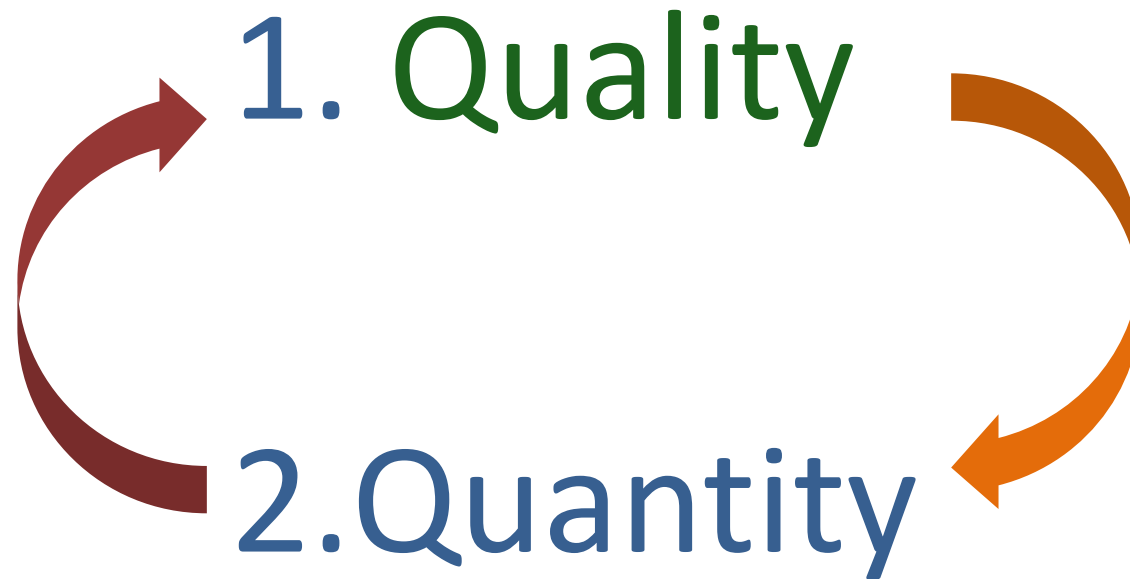


Knowing the Audience

- Payers & Plans (Managed Care Plans / County / State)
- Community-Based Organizations
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- Administrators
- Frontline Clinicians & Service Providers
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- Physical Health
- Mental Health
- Substance Use
- Housing
- Social Services



Framing 2 Key Workforce Needs of the Future in Health and Social Service Systems



- **Integrated Care**

- “Integrated Mindset” – Everyone doesn't need to know everything about everything, but everyone needs to know something about everything.
- BRING THE FOREST TO THE TREE to help current & future staff understand why things are changing.
 - Start upstream – training programs/curriculums.
 - Policy (bigger picture issues) can help frame and improve quality of clinical skills.



KOALA-TEA



- **Retaining & Recruiting**

- BRING THE FOREST TO THE TREE to help talent understand understand why things are changing.

- Leverage the natural idealism and tendency for people to want to make an impact on the world – the case for more humanistic training.

QUANTITY