



# North Rural - Shasta Regional Workgroup

Region Counties: Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Mendocino, Modoc, Nevada, Plumas, Shasta, Sierra, Siskiyou, Sutter, Tehama, Trinity, Yuba

**Tuesday, October 22, 2019**  
**11:30 a.m. – 2:00 p.m.**

**Redding Public Library**  
1100 Parkview Avenue, Community Room  
Redding, CA 96001

## AGENDA

11:30 a.m. **Lunch and Networking**

12:00 p.m. **Introductions and Agenda Overview**

12:10 p.m. **Care Coordination: Making Care and Services Work for Clients**

Discussion:

1. What are the barriers and challenges to effectively coordinating health care and related services for Medi-Cal recipients in the region? What are some of the largest failures of care coordination in Medi-Cal? How do the challenges differ by client population?
2. What strategies, work arounds and other efforts are local agencies, providers and community organizations employing to help address care coordination challenges? What innovations and best practices are happening locally?
3. What policy change or flexibility would make the most difference in effectively meeting the needs of Medi-Cal recipients?
4. What are some successes of care coordination? What does good care coordination look like? What does success look like and how should it be measured? What can and should care coordination accomplish for the recipients served? For the system overall?
5. What is the status of local care coordination initiatives such as Whole Person Care, Whole Child Model, Health Homes, Cal Medi-Connect, and others?

12:50 p.m. **Health Reform in California**

Discussion:

1. Update on federal and state reform, including state efforts to cover the remaining uninsured and stabilize the individual market
2. Discuss local health reform successes and challenges, including issues related to enrollment, coverage and safety net services for the remaining uninsured

1:50 p.m. **Takeaways and Wrap-up**

2:00 p.m. **Adjourn**

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