# Challenges to Coordinated And Integrated Care

**Discussion Draft**

## Policy
- Lack of clear policy goal setting at the state level
- **What problem(s) are we trying to solve?**
- Different legal frameworks (federal and state) by discipline, service, or program
- Medi-Cal Managed Care as the preferred delivery system but different models and health plan structures by region and county
- Primary responsibility for health and social services at the individual county level
- Competing and conflicting statutory and regulatory standards across programs

## Structural
- Multiple delivery systems and program silos within health care and across other key services recipients may need such as social supports, housing, etc.
- Multiple state and local agencies responsible for different services and programs
- Service and program “carve outs”
- Variation across counties and regions
- Communication and data/information sharing challenges
- Workforce shortages

## Financing
- Federal funding silos
  - Restrictions and limitations on available funding
  - Limited or no funding for key elements
  - Waivers – Requirements, special terms and conditions, restrictions
- State funding silos
  - Restrictions and limitations of available funding
  - Limited or no funding for key elements
  - Misaligned financial incentives
- Complex, legacy financing and payment arrangements

## Individual/Population Characteristics
- Complex and chronic health and behavioral health conditions
- Lack of social supports and available caregivers
- Episodic health care seeking habits
- Language, cultural or literacy barriers (including health literacy) creating navigation challenges
- Unmet social and environmental needs (social determinants)
  - Poverty
  - Housing
  - Transportation

Source: Insure the Uninsured Project