

Challenges to Coordinated And Integrated Care

Discussion Draft

POLICY

- Lack of clear policy goal setting at the state level
What problem(s) are we trying to solve?
- Different legal frameworks (federal and state) by discipline, service, or program
- Medi-Cal Managed Care as the preferred delivery system but different models and health plan structures by region and county
- Primary responsibility for health and social services at the individual county level
- Competing and conflicting statutory and regulatory standards across programs

FINANCING

- Federal funding silos
 - Restrictions and limitations on available funding
 - Limited or no funding for key elements
 - Waivers – Requirements, special terms and conditions, restrictions
- State funding silos
 - Restrictions and limitations of available funding
 - Limited or no funding for key elements
 - Misaligned financial incentives
- Complex, legacy financing and payment arrangements

STRUCTURAL

- Multiple delivery systems and program silos within health care and across other key services recipients may need such as social supports, housing, etc.
- Multiple state and local agencies responsible for different services and programs
- Service and program “carve outs”
- Variation across counties and regions
- Communication and data/information sharing challenges
- Workforce shortages

INDIVIDUAL/POPULATION CHARACTERISTICS

- Complex and chronic health and behavioral health conditions
- Lack of social supports and available caregivers
- Episodic health care seeking habits
- Language, cultural or literacy barriers (including health literacy) creating navigation challenges
- Unmet social and environmental needs (social determinants)
 - Poverty
 - Housing
 - Transportation