



Improving Medi-Cal for Patients with Complex Needs

Whole Child Model

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Santa Cruz | Monterey | Merced Counties

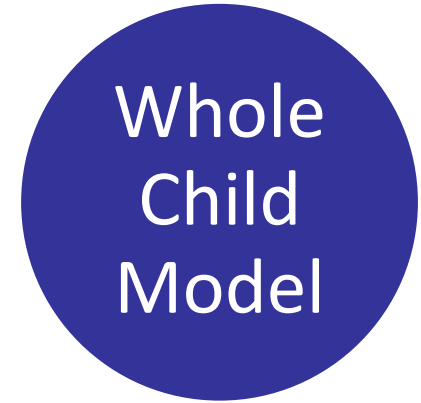
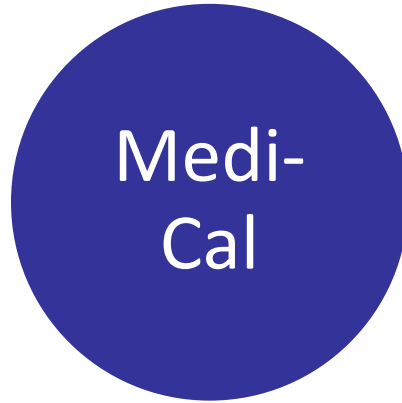
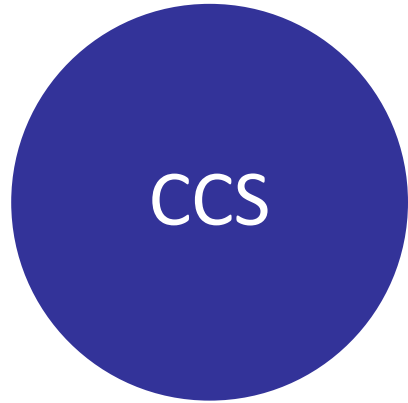
Whole Child Model

Integration of services for children eligible for the CCS and Medi-Cal programs, to provide comprehensive treatment and a focus on whole child.

Goals of the WCM include:

- Improve coordination and integration of services
- Maintain access to and quality of specialty care
- Active participation by parents and families
- Improved coordination of care
- Care in the most appropriate settings
- Maintain existing patient-provider relationships

IMPROVING CARE FOR MEDI-CAL PATIENTS WITH COMPLEX NEEDS



- Specialized services
Complex conditions
- Up to age 21
- County administered

- Comprehensive coverage
- Low income adults, families and persons with disabilities
- Medi-Cal plans administered

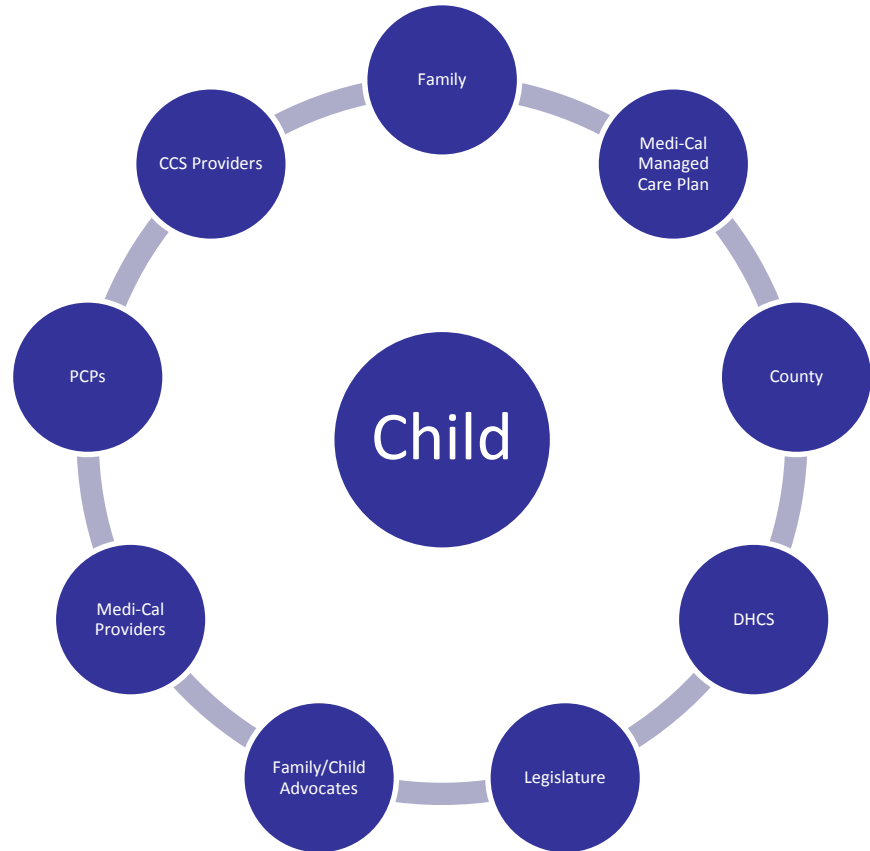
- Comprehensive coverage
- Children with CCS and Medi-Cal eligibility
- Medi-Cal plan administers



Meet Gideon. He is 3 years old and has epilepsy. He requires a wheelchair and needs a feeding pump to eat. He attends 3 hours of school each day, and either goes to swim therapy, physical and occupational therapy, equine therapy, or speech therapy. His mom spends a lot of time talking to social workers and doctors. * Fictionalized member

PATIENT CENTERED

- Listen to the patient
- Agree on shared goals
- Form partnerships
- Listen to experts
- Commit to continuous improvement



End

