



community **health** initiative
napa county

Meeting the Future Health Workforce Needs of California

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Executive Director**

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CHI is Non-Profit Organization dba Napa Health Insurance Services #0H86808

Workforce

Health Access Assister (HAA)

Certified Application Assistors (MRMIB/Healthy Families – Pre-ACA 2013)

- ❖ ~22,000 CAAs (A-W) in 2013

- ❖ Certified Enrollment Counselors, Navigators, etc
 - ❖ ~4,500 CEC/CAC

- ❖ Federally Qualified Health Center (FQHC)

- ❖ Community Based Organizations, FRC's, providers (mental health), parent liaisons, intake coordinators, county employees, brokers, etc.

The **OERU** Provider

Outreach	Enrollment	Retention	Utilization	Capacity Building
<ul style="list-style-type: none"> • Schools • CBO's • Faith Base • Hospitals • TV/Radio • Markets • Health Fairs • Homeless • Immigrant • Low-income • Disability • Seniors 	<ul style="list-style-type: none"> • Public <ul style="list-style-type: none"> - Medi-Cal - Covered Ca - CHDP - CCS - MC Restricted - PRUCOL • Private <ul style="list-style-type: none"> - IFP/D/V • Medicare <ul style="list-style-type: none"> - A and B - Advantage - Supplemental 	<ul style="list-style-type: none"> • Renewals • Qualifying events • Follow-up <ul style="list-style-type: none"> - 2 months - 10 months 	<ul style="list-style-type: none"> • My Path to Good Health • Medical home • Preventive • Medical • Dental • Vision • Mental Health • Prescriptions • Urgent Care • ER • Hospital • 24 Hr. Nurse • Transportation 	<ul style="list-style-type: none"> • Health Access Assister Curriculum • Monthly meetings <ul style="list-style-type: none"> - Public Charge - MC Expansion - Financial Assistance • Social Determinants of Health <ul style="list-style-type: none"> - Register to Vote - Census 2020 - Housing



HAA Curriculum/Certification

- CCHI's mission is to improve the health and well-being of California's children and families by supporting its members in meeting the needs of their communities.
- 183 HAAs / 32 Certified HAAs Trainers
- Web-based training/Online Live in April
- Department of Health Care Services, Department of Managed Care, California Welfare Directors Association and Covered California
- CCHI currently has 40 members in 42 counties, members partner with over 623 local organizations

OERU Funding

- Medi-Cal Outreach and Enrollment contracts
- Covered California – Navigator Funds
- Health Plans – Contracts by Region
- Foundations
- Broker Model

Next Trainings and Questions

- All CCHI Members are community members of their community and understand the nuances of the Health Care System at the local level please contact the Napa CHI team or CCHI for more information.
- If you are interested in the HAA Certification model please contact CCHI at cchi@cchi.org
- Next Trainings in the Spring:
 - Alameda County – Alameda Health Consortium
 - Yolo County – YCCA and RCHC
 - Mendocino County – Mendocino Covered

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