



# ITUP 22<sup>nd</sup> Annual Conference

Breaking Down Silos to Serve the Whole Person

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# Los Angeles County

- Total Population – >10 million
- Geographic Area – 4084 square miles
- 88 Cities, 140 Unincorporated areas
- ~30% of CA Medicaid population
- Health Agency – consists of 3 entities
  - Departments of Health Services, Mental Health, & Public Health (includes Substance Abuse Prevention & Control)



# WPC-LA Overview

- Builds countywide infrastructure & community capacity to improve care to sickest, most marginalized LA County residents
- Focus on:
  - Creating an integrated health delivery system
  - Regional deployment with multiple entry points
  - Care coordination during high-risk times
    - Community Health Worker-driven social service teams
    - Linkage to & integration with the existing longitudinal providers
  - Creating jobs & workforce development opportunities for individuals with shared lived experience



# Populations & Programs

WPC

Homeless High-Risk\*

Justice-Involved High-Risk

Mental Health High-Risk

Perinatal High-Risk

SUD High-Risk

Medical High-Risk

Homeless Care Support Service

Re-entry Enhanced Care Coordination

Intensive Service Recipients

Mama's Neighborhood

Engagement, Navigation & Support

Transitions of Care

Tenancy Support Services

Community-based Re-entry

Residential and Bridging Care

Other Services

Recuperative Care

Juvenile Aftercare

Kin Through Peer

Benefits Advocacy

Sobering Center

Medical Legal Partnership

\*Does not cover housing subsidy



# WPC-LA Hub Approach to Breaking Down Silos

## WPC-LA Hub

### Countywide Data Integration/ Analytics

- **Data Sharing**
  - Authorization & Participation
  - Exchange Hub
- **Deep Analytics**
  - Repository -> Point-of-Care

### Enabling IT & Support

- **CHAMP Care** Management Platform
  - Coordination across teams
- **One Degree** Community Resource Platform
  - Referral Tracking

### Capacity Building & Collaboration

- **Capacity Building**
  - Training Collaborative Organizations
- **Collaboration**
  - Partnerships
  - Community Action Teams

### Delivery System Integration

- **Stakeholder Engagement**
  - Advisory Groups & Roadshows
- **Communication**
  - Strategy
  - “Toolkit”



# Questions?

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**Invest in the  
Commons**

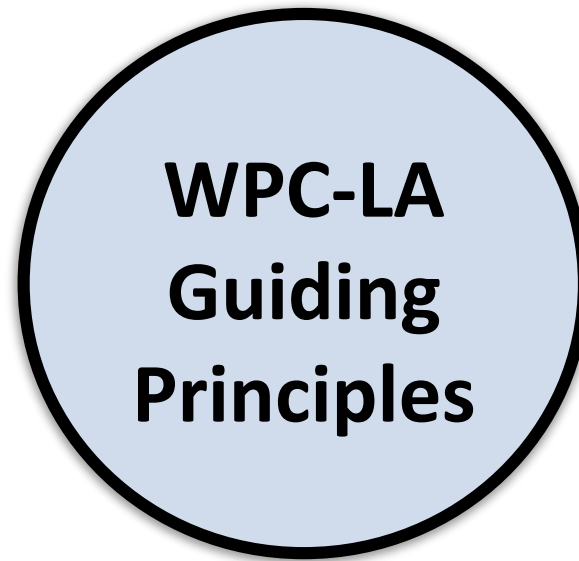
**Always Work  
Upstream**

**Do  
Whatever  
It Takes**

**Innovate  
to  
Sustainability**

**Agency to  
Individuals  
& Teams**

**Growth/  
Transformation  
Mindset**



**Accompaniment &  
Population Education  
Framework**

